

# **Delegated Decisions by Cabinet Member for Environment (including Transport) Thursday, 1 September 2016**

## **ADDENDA**

### **2. Questions from County Councillors**

*Councillor Jean Fooks*

The resurfacing works on the Cutteslowe and Woodstock roundabouts have meant that traffic has had to be diverted along Davenant Road in particular. Unfortunately they have had heavy vehicles of all kinds using the road as well as the buses and much other traffic – and not only during the hours of closure of the roundabouts. HGVs and others fail to follow diversion signs earlier and it looks as if SatNavs have started to direct people along this road at all times. It is not suitable for the large volumes of traffic currently using it day and night .

It would be very helpful if the County Council could ensure that residents are forewarned about traffic diversions – both when and why they will occur.

I am asking that the Council takes responsibility for this when appropriate – this would much reduce the concerns.

I also ask that the Council investigates how to influence SatNav directions to avoid drivers being sent along unsuitable routes – this is a wide problem I know but with so many people now relying on a satnav, they need to be directed along suitable roads rather than just the shortest.

*Reply from the Cabinet Member for Environment*

Residents are not typically informed of diversions because where practicable traffic is routed along a similar type of road. However, where this is not the case, and traffic has to be diverted on to a road of a different nature, such as a residential road, then residents are and will continue to be informed.

I will however re-iterate the importance of this to the project team as I appreciate that knowing about this and why it is happening is important for residents.

The ability for the council to influence SatNav companies is difficult, and depending on the system used may only be updated periodically and not register temporary changes such as diversions. Information such as diversions and closures are publicised by the council electronically and available for SatNav providers to utilise.

The County Council has, and will continue to when opportunities arise, look to work with providers to improve traffic information within SatNavs.